

DROPPII'S POLICIES AND CONTRACT

Version: 1.0

For "https://biz.droppii.us/" website and "Droppii For Business" Mobile Application

(US Market)

These terms and conditions ("Agreement") set forth the general terms and conditions of your use of the "https://biz.droppii.us/" website (hereinafter collectively referred to as the "Website"), "Droppii For Business" mobile application (hereinafter collectively referred to as the "Mobile Application") and any of their related products and services (hereinafter collectively referred to as the "Platform". This Agreement is legally binding between you (or called as "User", "you" or "your") and DROPPII USA INC. (or called as "we", "us" or "our"). If you are entering into this Agreement on behalf of a business or other legal entity, you represent that you have the authority to bind such entity to this agreement, in which case the terms "User", "you" or "your" shall refer to such entity. If you do not have such authority, or if you do not agree with the terms of this agreement, you must not accept this agreement and may not access and use the Platform. By accessing and using the Platform, you acknowledge that you have read, understood, and agree to be bound by the terms of this Agreement. You acknowledge that this Agreement is a contract between you and us, even though it is electronic and is not physically signed by you, and it governs your use of the Platform.

1. Accounts and membership

You must be at least 18 years of age to use the Platform. By using the Platform and by agreeing to this Agreement you warrant and represent that you are at least 18 years of age. If you create an account on the Platform, you are responsible for maintaining the security of your account and you are fully responsible for all activities that occur under the account and any other actions taken in connection with it. We may, but have no obligation to, monitor and review new accounts before you may sign in and start using the Platform. Providing false contact information of any kind may result in the termination of your account. You must immediately notify us of any unauthorized uses of your account or any other breaches of security. We will not be liable for any acts or omissions by you, including any damages of any kind incurred as a result of such acts or omissions. We may suspend, disable, or delete your account (or any part thereof) if we determine that you have violated any provision of this Agreement or that your conduct or content would tend to damage our reputation and goodwill. If we delete your account for the foregoing reasons, you may not re-register for our Platform. We may block your email address and Internet protocol address to prevent further registration.

2. User content

We do not own any data, information or material (collectively, "Content") that you submit on the Platform in the course of using the Service. You shall have sole responsibility for the accuracy, quality, integrity, legality, reliability, appropriateness, and intellectual property ownership or right to use of all submitted Content. We may, but have no obligation to, monitor and review the Content on the Platform submitted or created using our Platform by you. You grant us permission to access, copy, distribute, store, transmit, reformat, display and perform the Content of your user account solely as required for the purpose of providing the Platform to you. Without limiting any of those representations or warranties, we have the right, though not the obligation, to, in our own sole discretion, refuse or remove any Content that, in our reasonable opinion, violates any of our policies or is in any way harmful or objectionable. You also grant us the license to use, reproduce, adapt, modify, publish or distribute the Content created by you or stored in your user account for commercial, marketing or any similar purpose.

3. Payments

You may pay all fees or expenses for the use of the Platform, the Platform's functions, or the products or services available on the Platform, from time to time or in specific cases.

4. Accuracy of information

Occasionally there may be information on the Platform that contains typographical errors, inaccuracies or omissions that may relate to availability, promotions and offers. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information on the Platform or Platform is inaccurate at any time without prior notice (including after you have submitted your order). We undertake no obligation to update, amend or clarify information on the Platform including, without limitation, pricing information, except as required by law. No specified update or refresh date applied on the Platform should be taken to indicate that all information on the Platform or Platform has been modified or updated.

5. Third party services

The Platform may link to third-party platforms other than our Platform (including but not limited to websites, applications, etc.). You will be solely responsible for accessing or using such third-party services. Your access to or use of such third-party services will be governed by the third-party's terms and conditions, and policies. We recommend that you carefully consider and review information regarding third-party services, as well as their terms and conditions, and policies.

You may be required to register or log in to access or use third-party services. By such registration or login, you authorize us to collect and use your data to facilitate the access or use of such service and other purposes not contrary to regulations of the law.

We do not endorse, does not test or evaluate, and assumes no responsibility or liability for any aspect of the third-party services, including but not limited to accession, use of service content, related data processing, or any interaction between you and a third-party. We are exempt from all liability for any damage or loss caused or alleged to be caused by or in connection with your accession or use of the service, or agreement to the policies of the third-party. You agree to completely waive any claim or dispute against us regarding the access or use of third-party services.

6. Trademark and Copyright

All intellectual property rights (registered or unregistered), informational content, and all design, text, graphics, software, images, video, music, sound, and source code are our property. The entire content of the Platform is protected by applicable law and international conventions. Copyright is reserved.

You must not use any program, tool or other form to interfere with the system or change the data structure. Furthermore, we strictly prohibit the distribution, dissemination or promotion of any activities aimed at interfering, destroying or infiltrating system data. Violating individuals or organizations will be deprived of all rights and prosecuted before the law if necessary.

7. Changes and amendments

We reserve the right to modify this Agreement or its terms related to the Platform at any time at our discretion. When we do, we will send you an email to notify you. We may also provide notice to you in other ways at our discretion, such as through the contact information you have provided.

An updated version of this Agreement will be effective immediately upon the posting of the revised Agreement unless otherwise specified. Your continued use of the Platform after the effective date of the revised Agreement (or such other act specified at that time) will constitute your consent to those changes.

8. Acceptance of these terms

You acknowledge that you have read this Agreement and agree to all its terms and conditions. By accessing and using the Platform you agree to be bound by this Agreement. If you do not

agree to abide by the terms of this Agreement, you are not authorized to access or use the Platform.

9. Contacting us

If you have any questions, concerns, or complaints regarding this Agreement, we encourage you to contact us using the details below:

support.us@droppii.com

ACCEPTABLE USE POLICY

This acceptable use policy ("Policy") sets forth the general guidelines and acceptable and prohibited uses of the <https://biz.droppii.us/> website ("Website"), "Droppii For Business" mobile application ("Mobile Application") and any of their related products and services (collectively, "Services"). This Policy is a legally binding agreement between you ("User", "you" or "your") and DROPPII USA INC. (doing business as "DROPPII", "we", "us" or "our"). If you are entering into this agreement on behalf of a business or other legal entity, you represent that you have the authority to bind such entity to this agreement, in which case the terms "User", "you" or "your" shall refer to such entity. If you do not have such authority, or if you do not agree with the terms of this agreement, you must not accept this agreement and may not access and use the Services. By accessing and using the Services, you acknowledge that you have read, understood, and agree to be bound by the terms of this Agreement. You acknowledge that this Agreement is a contract between you and DROPPII, even though it is electronic and is not physically signed by you, and it governs your use of the Services.

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Prohibited activities and uses

You may not use the Services to publish content or engage in activity that is illegal under applicable law, that is harmful to others, or that would subject us to liability. including, without limitation, in connection with any of the following, each of which is prohibited under this Policy:

- Distributing malware or other malicious code.
- Disclosing sensitive personal information about others.
- Collecting, or attempting to collect personal information about third parties without their knowledge or consent.
- Distributing pornography or adult related content
- Promoting or facilitating prostitution or any escort services.
- Hosting, distributing or linking to child pornography or content that is harmful to minors.
- Promoting or facilitating gambling, violence, terrorist activities or selling weapons or ammunition.
- Engaging in the unlawful distribution of controlled substances, drug contraband or prescription medications.
- Managing payment aggregators or facilitators such as processing payments on behalf of other businesses or charities.
- Facilitating pyramid schemes or other models intended to seek payments from public actors.
- Threatening harm to persons or property or otherwise harassing behavior.
- Misrepresenting or fraudulently representing products or services.
- Infringing the intellectual property or other proprietary rights of others.
- Facilitating, aiding, or encouraging any of the above activities through the Services.

System use

Any User in violation of the Services security is subject to criminal and civil liability, as well as immediate account termination. Examples include, but are not limited to the following:

- Use or distribution of tools designed for compromising security of the Services.
- Intentionally or negligently transmitting files containing a computer virus or corrupted data.

- Accessing another network without permission, including to probe or scan for vulnerabilities or breach security or authentication measures.
- Unauthorized scanning or monitoring of data on any network or system without proper authorization of the owner of the system or network.

Service resources

You may not consume excessive amounts of the resources of the Services or use the Services in any way which results in performance issues or which interrupts the Services for other Users. Prohibited activities that contribute to excessive use, include without limitation:

- Deliberate attempts to overload the Services and broadcast attacks (ie. denial of service attacks).
- Engaging in any other activities that degrade the usability and performance of the Services.

No spam policy

You may not use the Services to send spam or bulk unsolicited messages. We maintain a zero tolerance policy for use of the Services in any manner associated with the transmission, distribution or delivery of any bulk e-mail, including unsolicited bulk or unsolicited commercial e-mail, or the sending, assisting, or commissioning the transmission of commercial e-mail that does not comply with the U.S. CAN-SPAM Act of 2003 ("SPAM").

Your products or services advertised via SPAM (i.e. Spamvertised) may not be used in conjunction with the Services. This provision includes, but is not limited to, SPAM sent via fax, phone, postal mail, email, instant messaging, or newsgroups.

Defamation and objectionable content

We value the freedom of expression and encourage Users to be respectful with the content they post. We are not a publisher of User content and are not in a position to investigate the veracity of individual defamation claims or to determine whether certain material, which we may find objectionable, should be censored. However, we reserve the right to moderate, disable or remove any content to prevent harm to others or to us or the Services, as determined in our sole discretion.

Copyrighted content

Copyrighted material must not be published via the Services without the explicit permission of the copyright owner or a person explicitly authorized to give such permission by the copyright owner. Upon receipt of a claim for copyright infringement or a notice of such violation, we will immediately run full investigation and, upon confirmation, will notify the person or persons

responsible for publishing it and, in our sole discretion, will remove the infringing material from the Services. We may terminate the Service of Users with repeated copyright infringements. Further procedures may be carried out if necessary. We will assume no liability to any User of the Services for the removal of any such material. If you believe your copyright is being infringed by a person or persons using the Services, please get in touch with us to report copyright infringement.

Security

You take full responsibility for maintaining reasonable security precautions for your account. You are responsible for protecting and updating any login account provided to you for the Services. You must protect the confidentiality of your login details, and you should change your password periodically.

Enforcement

We reserve our right to be the sole arbiter in determining the seriousness of each infringement and to immediately take corrective actions, including but not limited to:

- Suspending or terminating your Service with or without notice upon any violation of this Policy. Any violations may also result in the immediate suspension or termination of your account.
- Disabling or removing any content which is prohibited by this Policy, including to prevent harm to others or to us or the Services, as determined by us in our sole discretion.
- Reporting violations to law enforcement as determined by us in our sole discretion.
- A failure to respond to an email from our abuse team within 2 days, or as otherwise specified in the communication to you, may result in the suspension or termination of your account.

Suspended and terminated User accounts due to violations will not be re-activated. A backup of User's data may be requested, however it may be subject to certain penalty fees imposed according to the breach of this Policy terms. The final penalty fee will be determined by the type and frequency of the violations.

Nothing contained in this Policy shall be construed to limit our actions or remedies in any way with respect to any of the prohibited activities. We reserve the right to take any and all additional actions we may deem appropriate with respect to such activities, including without limitation taking action to recover the costs and expenses of identifying offenders and removing them from the Services, and levying cancellation charges to cover our costs. In addition, we reserve at all times all rights and remedies available to us with respect to such activities at law or in equity.

Reporting violations

If you have discovered and would like to report a violation of this Policy, please contact us immediately. We will investigate the situation and provide you with full assistance.

Changes and amendments

We reserve the right to modify this Policy or its terms related to the Services at any time at our discretion. When we do, we will revise the updated date at the bottom of this page, post a notification within the Services, send you an email to notify you. We may also provide notice to you in other ways at our discretion, such as through the contact information you have provided.

An updated version of this Policy will be effective immediately upon the posting of the revised Policy unless otherwise specified. Your continued use of the Services after the effective date of the revised Policy (or such other act specified at that time) will constitute your consent to those changes.

Acceptance of this policy

You acknowledge that you have read this Policy and agree to all its terms and conditions. By accessing and using the Services you agree to be bound by this Policy. If you do not agree to abide by the terms of this Policy, you are not authorized to access or use the Services.

Contacting us

If you have any questions, concerns, or complaints regarding this Policy, we encourage you to contact us using the details below: support.us@droppii.com

REFUND POLICY

Our policy is valid for a period of 10 calendar days from the date of the purchase. If you would like to return the product for a refund during this period, you may do so provided the conditions below have been met. Please note that if the period of 10 days has lapsed, we can't, unfortunately, offer you a refund.

Refund requirements

The following criteria must be met to qualify for a refund: Product is defective Product is not as described Product must not be damaged In order to ensure the above criteria has been met, all returns will be inspected. If the product does not meet the listed criteria, we reserve the right not to issue a refund. Perishable goods are completely exempt from being returned.

Proof of purchase

To complete your refund, we require a receipt, purchase order or other proof of purchase. Please note that without the aforementioned proof of purchase, we will not issue a refund but will provide you with a store credit instead.

Shipping items

In order to return an order, you must contact us first. Returns can be mailed to: it's based on the policy of the company from time to time. You will be responsible for paying for the shipping costs with regard to the items that you wish to return. We will refund the shipping costs upon receiving the items. You must take care to ensure that the goods are properly packaged so that they will not be damaged while in transit. If the product is found damaged or used beyond what it takes for us to reasonably inspect it, then we may reject a refund.

Contacting us

If you have any questions, concerns, or complaints regarding this refund policy, we encourage you to contact us using the details below:

support.us@droppii.com

PRIVACY POLICY

We respect your privacy and are committed to protecting it through our compliance with this privacy policy ("Policy"). This Policy describes the types of information we may collect from you or that you may provide ("Personal Information") on the <https://biz.droppii.us/> website ("Website"), "Droppii For Business" mobile application ("Mobile Application"), and any of their related products and services (collectively, "Services"), and our practices for collecting, using, maintaining, protecting, and disclosing that Personal Information. It also describes the choices available to you regarding our use Personal Information and how you can access and update it.

This Policy is a legally binding agreement between you ("User". "you" or "your") and Droppii USA INC. (doing business as "Droppii", "we", "us" or "our"). If you are entering into this agreement on behalf of a business or other legal entity, you represent that you have the authority to bind such entity to this agreement, in which case the terms "User", "you" or "your" shall refer to such entity. If you do not have such authority, or if you do not agree with the terms of this agreement, you must not accept this agreement and may not access and use the Services. By accessing and using the Services, you acknowledge that you have read, understood, and agree to be bound by the terms of this Policy. This Policy does not apply to the practices of companies that we do not own or control, or to individuals that we do not employ or manage.

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Collection of personal information

You can access and use the Services without telling us who you are or revealing any information by which someone could identify you as a specific, identifiable individual. If, however, you wish to use some of the features offered on the Services, you may be asked to provide certain Personal Information (for example, your name and e-mail address).

We receive and store any information you knowingly provide to us when you create an account, make a purchase, or fill any forms on the Services. When required, this information may include the following:

- Account details (such as user name, unique user ID, password, etc.)
- Contact information (such as email address, phone number, etc.) Basic personal information (such as name, country of residence, etc.)
- Sensitive personal information (such as ethnicity, religious beliefs, mental health, etc.)
- Proof of identity (such as a photocopy of a government ID) Payment information (such as credit card details, bank details, etc.)
- Information about other individuals (such as your family members, friends, etc.)

You can choose not to provide us with your Personal Information, but then you may not be able to take advantage of some of the features on the Services. Users who are uncertain about what information is mandatory are welcome to contact us.

Privacy of children

We do not knowingly collect any Personal Information from children under the age of 18. If you are under the age of 18, please do not submit any Personal Information through the Services. If you have reason to believe that a child under the age of 18 has provided Personal Information to us through the Services, please contact us to request that we delete that child's Personal Information from our Services.

We encourage parents and legal guardians to monitor their children's Internet usage and to help enforce this Policy by instructing their children never to provide Personal Information through the Services without their permission. We also ask that all parents and legal guardians overseeing the care of children take the necessary precautions to ensure that their children are instructed to never give out Personal Information when online without their permission.

Use and processing of collected information

We act as a data controller and a data processor in terms of the GDPR when handling Personal Information, unless we have entered into a data processing agreement with you in which case you would be the data controller and we would be the data processor.

Our role may also differ depending on the specific situation involving Personal Information. We act in the capacity of a data controller when we ask you to submit your Personal Information that is necessary to ensure your access and use of the Services. In such instances, we are a

data controller because we determine the purposes and means of the processing of Personal Information and we comply with data controllers' obligations set forth in the GDPR.

We act in the capacity of a data processor in situations when you submit Personal Information through the Services. We do not own, control, or make decisions about the submitted Personal Information, and such Personal Information is processed only in accordance with your instructions. In such instances, the User providing Personal Information acts as a data controller in terms of the GDPR.

In order to make the Services available to you, or to meet a legal obligation, we may need to collect and use certain Personal Information. If you do not provide the information that we request, we may not be able to provide you with the requested products or services. Any of the information we collect from you may be used for the following purposes:

- Create and manage user accounts
- Fulfill and manage orders Deliver products or services
- Improve products and services
- Send administrative information
- Send marketing and promotional communications
- Send product and service updates
- Respond to inquiries and offer support Request user feedback
- Improve user experience Post customer testimonials
- Deliver targeted advertising
- Administer prize draws and competitions
- Enforce terms and conditions and policies
- Protect from abuse and malicious users

Processing your Personal Information depends on how you interact with the Services, where you are located in the world and if one of the following applies: (i) you have given your consent for one or more specific purposes; this, however, does not apply, whenever the processing of Personal Information is subject to California Consumer Privacy Act or European data protection law, (ii) provision of information is necessary for the performance of an agreement with you and/or for any pre-contractual obligations thereof, (iii) processing is necessary for compliance with a legal obligation to which you are subject; (iv) processing is related to a task that is carried out in the public interest or in the exercise of official authority vested in us; (v) processing is necessary for the purposes of the legitimate interests pursued by us or by a third party. We may also combine or aggregate some of your Personal Information in order to better serve you and to improve and update our Services.

We rely on the following legal bases as defined in the GDPR upon which we collect and process your Personal Information:

- User's consent
- Performance of a contract

- Compliance with the law and legal obligations
- Legal claims and proceedings
- Public interest or official function
- Our own legitimate interests
- Personal Information is already publicly available

Note that under some legislations we may be allowed to process information until you object to such processing by opting out, without having to rely on consent or any other of the legal bases above. In any case, we will be happy to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Information is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

Payment processing

In case of Services requiring payment, you may need to provide your credit card details or other payment account information, which will be used solely for processing payments. We use third-party payment processors ("Payment Processors") to assist us in processing your payment information securely.

Payment Processors adhere to the latest security standards as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. Sensitive and private data exchange happens over a SSL secured communication channel and is encrypted and protected with digital signatures, and the Services are also in compliance with strict vulnerability standards in order to create as secure of an environment as possible for Users. We will share payment data with the Payment Processors only to the extent necessary for the purposes of processing your payments, refunding such payments, and dealing with complaints and queries related to such payments and refunds.

Please note that the Payment Processors may collect some Personal Information from you, which allows them to process your payments (e.g., your email address, address, credit card details, and bank account number) and handle all the steps in the payment process through their systems, including data collection and data processing. Where necessary for processing future or recurring payments and subject to your prior consent, your financial information will be stored in encrypted form on secure servers of our Payment Processors. The Payment Processors' use of your Personal Information is governed by their respective privacy policies which may or may not contain privacy protections as protective as this Policy. We suggest that you review their respective privacy policies.

Managing information

You are able to delete certain Personal Information we have about you. The Personal Information you can delete may change as the Services change. When you delete Personal Information, however, we may maintain a copy of the unrevised Personal Information in our records for the duration necessary to comply with our obligations to our affiliates and partners,

and for the purposes described below. If you would like to delete your Personal Information or permanently delete your account, you can do so by contacting us.

Disclosure of information

Depending on the requested Services or as necessary to complete any transaction or provide any Service you have requested, we may share your information with our trusted subsidiaries and joint venture partners, affiliates, contracted companies, and service providers (collectively, "Service Providers") we rely upon to assist in the operation of the Services available to you and whose privacy policies are consistent with ours or who agree to abide by our policies with respect to Personal Information. We will not share any personally identifiable information with third parties and will not share any information with unaffiliated third parties.

Service Providers are not authorized to use or disclose your information except as necessary to perform services on our behalf or comply with legal requirements. Service Providers are given the information they need only in order to perform their designated functions, and we do not authorize them to use or disclose any of the provided information for their own marketing or other purposes.

We may also disclose any Personal Information we collect, use or receive if required or permitted by law, such as to comply with a subpoena or similar legal process, and when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

In the event we go through a business transition, such as a merger or acquisition by another company, or sale of all or a portion of its assets, your user account, and your Personal Information will likely be among the assets transferred.

Retention of information

We will retain and use your Personal Information for the period necessary to comply with our legal obligations, as long as your user account remains active, to enforce our agreements, resolve disputes, and unless a longer retention period is required or permitted by law.

We may use any aggregated data derived from or incorporating your Personal Information after you update or delete it, but not in a manner that would identify you personally. Once the retention period expires, Personal Information shall be deleted. Therefore, the right to access, the right to erasure, the right to rectification, and the right to data portability cannot be enforced after the expiration of the retention period.

Transfer of information

Depending on your location, data transfers may involve transferring and storing your information in a country other than your own. The transfer of your Personal Information to countries outside the European Union will be made only if you have explicitly consented to it or in the cases provided for by the GDPR and will be processed in your interest.

You are entitled to learn about the legal basis of information transfers to a country outside the European Union or to any international organization governed by public international law or set up by two or more countries, such as the UN, and about the security measures taken by us to safeguard your information. If any such transfer takes place, you can find out more by checking the relevant sections of this Policy or inquire with us using the information provided in the contact section.

Data protection rights under the GDPR

If you are a resident of the European Economic Area ("EEA"), you have certain data protection rights and we aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Information. If you wish to be informed what Personal Information we hold about you and if you want it to be removed from our systems, please contact us. In certain circumstances, you have the following data protection rights:

(i) You have the right to withdraw consent where you have previously given your consent to the processing of your Personal Information. To the extent that the legal basis for our processing of your Personal Information is consent, you have the right to withdraw that consent at any time. Withdrawal will not affect the lawfulness of processing before the withdrawal.

(ii) You have the right to learn if your Personal Information is being processed by us, obtain disclosure regarding certain aspects of the processing, and obtain a copy of your Personal Information undergoing processing.

(iii) You have the right to verify the accuracy of your information and ask for it to be updated or corrected. You also have the right to request us to complete the Personal Information you believe is incomplete.

(iv) You have the right to object to the processing of your information if the processing is carried out on a legal basis other than consent. Where Personal Information is processed for the public interest, in the exercise of an official authority vested in us, or for the purposes of the legitimate interests pursued by us, you may object to such processing by providing a ground related to your particular situation to justify the objection.

(v) You have the right, under certain circumstances, to restrict the processing of your Personal Information. These circumstances include: the accuracy of your Personal Information is contested by you and we must verify its accuracy, the processing is unlawful, but you oppose the erasure of your Personal Information and request the restriction of its use instead, we no longer need your Personal Information for the purposes of processing, but you require it to

establish, exercise or defend your legal claims; you have objected to processing pending the verification of whether our legitimate grounds override your legitimate grounds. Where processing has been restricted, such Personal Information will be marked accordingly and, with the exception of storage, will be processed only with your consent or for the establishment, to exercise or defense of legal claims, for the protection of the rights of another natural, or legal person or for reasons of important public interest.

(vi) You have the right, under certain circumstances, to obtain the erasure of your Personal Information from us. These circumstances include: the Personal Information is no longer necessary in relation to the purposes for which it was collected or otherwise processed; you withdraw consent to consent-based processing; you object to the processing under certain rules of applicable data protection law, the processing is for direct marketing purposes; and the personal data have been unlawfully processed. However, there are exclusions of the right to erasure such as where processing is necessary: for exercising the right of freedom of expression and information; for compliance with a legal obligation; or for the establishment, to exercise or defense of legal claims.

(vii) You have the right to receive your Personal Information that you have provided to us in a structured, commonly used, and machine-readable format and, if technically feasible, to have it transmitted to another controller without any hindrance from us, provided that such transmission does not adversely affect the rights and freedoms of others.

(viii) You have the right to complain to a data protection authority about our collection and use of your Personal Information. If you are not satisfied with the outcome of your complaint directly with us, you have the right to lodge a complaint with your local data protection authority. For more information, please contact your local data protection authority in the EEA. This provision is applicable provided that your Personal Information is processed by automated means and that the processing is based on your consent, on a contract which you are part of, or on pre-contractual obligations thereof.

California privacy rights

Consumers residing in California are afforded certain additional rights with respect to their Personal Information under the California Consumer Privacy Act ("CCPA"). If you are a California resident, this section applies to you.

In addition to the rights as explained in this Policy, California residents who provide Personal Information as defined in the statute to obtain Services for personal, family, or household use are entitled to request and obtain from us, once a calendar year, information about the categories and specific pieces of Personal Information we have collected and disclosed.

Furthermore, California residents have the right to request deletion of their Personal Information or opt-out of the sale of their Personal Information which may include selling, disclosing, or

transferring Personal Information to another business or a third party for monetary or other valuable consideration. To do so, simply contact us. We will not discriminate against you if you exercise your rights under the CCPA.

How to exercise your rights

Any requests to exercise your rights can be directed to us through the contact details provided in this document. Please note that we may ask you to verify your identity before responding to such requests. Your request must provide sufficient information that allows us to verify that you are the person you are claiming to be or that you are the authorized representative of such person. If we receive your request from an authorized representative, we may request evidence that you have provided such an authorized representative with power of attorney or that the authorized representative otherwise has valid written authority to submit requests on your behalf.

You must include sufficient details to allow us to properly understand the request and respond to it. We cannot respond to your request or provide you with Personal Information unless we first verify your identity or authority to make such a request and confirm that the Personal Information relates to you.

Cookies

Our Services use "cookies" to help personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you. If you choose to decline cookies, you will not be able to use and experience the features of the Services.

We may use cookies to collect, store, and track information for security and personalization, to operate the Services, and for statistical purposes. Please note that you have the ability to accept or decline cookies. Most web browsers automatically accept cookies by default, but you can modify your browser settings to decline cookies if you prefer.

Do Not Track signals

Some browsers incorporate a Do Not Track feature that signals to websites you visit that you do not want to have your online activity tracked. Tracking is not the same as using or collecting information in connection with a website. For these purposes, tracking refers to collecting personally identifiable information from consumers who use or visit a website or online service as they move across different websites over time. How browsers communicate the Do Not Track signal is not yet uniform. As a result, the Services are not yet set up to interpret or respond to Do Not Track signals communicated by your browser. Even so, as described in more detail throughout this cy, we limit our use and collection of your Personal Information. For a

description of Do Not Track protocols for browsers and mobile devices or to learn more about the choices available to you, visit internetcookies.com.

Email marketing

We offer electronic newsletters to which you may voluntarily subscribe at any time. We are committed to keeping your e-mail address confidential and will not disclose your email address to any third parties except as allowed in the information use and processing section or for the purposes of utilizing a third-party provider to send such emails. We will maintain the information sent via e-mail in accordance with applicable laws and regulations.

In compliance with the CAN-SPAM Act, all e-mails sent from us will clearly state who the e-mail is from and provide clear information on how to contact the sender.

Push notifications

We offer push notifications to which you may also voluntarily subscribe at any time. To make sure push notifications reach the correct devices, we rely on a device token unique to your device which is issued by the operating system of your device. While it is possible to access a list of device tokens, they will not reveal your identity, your unique device ID, or your contact information to us. We will maintain the information sent via e-mail in accordance with applicable laws and regulations. If, at any time, you wish to stop receiving push notifications, simply adjust your device settings accordingly.

Links to other resources

The Services contain links to other resources that are not owned or controlled by us. Please be aware that we are not responsible for the privacy practices of such other resources or third parties. We encourage you to be aware when you leave the Services and to read the privacy statements of each and every resource that may collect Personal Information.

Information security

No data transmission over the Internet or wireless network can be guaranteed. Therefore, while we strive to protect your Personal Information, you acknowledge that (i) there are security and privacy limitations of the Internet which are beyond our control; (ii) the security, integrity, and privacy of any and all information and data www.anged between you and the Services cannot be guaranteed; and (iii) any such information and data may be viewed or tampered with in transit by a third party, despite best efforts.

As the security of Personal Information depends in part on the security of the device you use to communicate with us and the security you use to protect your credentials, please take appropriate measures to protect this information.

Data breach

In the event we become aware that the security of the Services has been compromised or Users' Personal Information has been disclosed to unrelated third parties as a result of external activity, including, but not limited to, security attacks or fraud, we reserve the right to take reasonably appropriate measures, including, but not limited to, investigation and reporting, as well as notification to and cooperation with law enforcement authorities. In the event of a data breach, we will make reasonable efforts to notify affected individuals if we believe that there is a reasonable risk of harm to the User as a result of the breach or if notice is otherwise required by law. When we do, we will send you an email, get in touch with you over the phone.

Changes and amendments

We reserve the right to modify this Policy or its terms related to the Services at any time at our discretion. When we do, we will revise the updated date at the bottom of this page, post a notification within the Services, send you an email to notify you. We may also provide notice to you in other ways at our discretion, such as through the contact information you have provided.

An updated version of this Policy will be effective immediately upon the posting of the revised Policy unless otherwise specified. Your continued use of the Services after the effective date of the revised Policy (or such other act specified at that time) will constitute your consent to those changes. However, we will not, without your consent, use your Personal Information in a manner materially different than what was stated at the time your Personal Information was collected.

Acceptance of this policy

You acknowledge that you have read this Policy and agree to all its terms and conditions. By accessing and using the Services and submitting your information you agree to be bound by this Policy. If you do not agree to abide by the terms of this Policy, you are not authorized to access or use the Services.

Contacting us

If you have any questions regarding the information we may hold about you or if you wish to exercise your rights, you may use the following data subject request form to submit your request.

Submit a data access request

If you have any other questions, concerns, or complaints regarding this Policy, we encourage you to contact us using the details below:

support.us@droppii.com

We will attempt to resolve complaints and disputes and make every reasonable effort to honor your wish to exercise your rights as quickly as possible and in any event, within the timescales provided by applicable data protection laws.

DMCA POLICY

This Digital Millennium Copyright Act policy ("Policy") applies to the <https://biz.droppii.us/> website ("Website"). "Droppii For Business" mobile application ("Mobile Application") and any of their related products and services (collectively, "Services") and outlines how DROPPII USA INC. (doing business as "DROPPII". "we", "us" or "our"). addresses copyright infringement notifications and how you ("you" or "your") may submit a copyright infringement complaint.

Customize Custom class Delete polic Protection of intellectual property is of utmost importance to us and we ask our users and their authorized agents to do the same. It is our policy to expeditiously respond to clear notifications of alleged copyright infringement that comply with the United States Digital Millennium Copyright Act ("DMCA") of 1998, the text of which can be found at the U.S. Copyright Office website.

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1. What to consider before submitting a copyright complaint
2. Notifications of infringement
3. Changes and amendments
4. Reporting copyright infringement

What to consider before submitting a copyright complaint

Before submitting a copyright complaint to us, consider whether the use could be considered fair use. Fair use states that brief excerpts of copyrighted material may, under certain circumstances, be quoted verbatim for purposes such as criticism, news reporting, teaching, and research, without the need for permission from or payment to the copyright holder. information, you may wish to hire an agent to report infringing material for you.

Please note that if you are unsure whether the material you are reporting is in fact infringing, you may wish to contact an attorney before filing a notification with us.

The DMCA requires you to provide your personal information in the copyright infringement notification. If you are concerned about the privacy of your personal.

Notifications of infringement

If you are a copyright owner or an agent thereof, and you believe that any material available on our Services infringes your copyrights, then you may submit a written copyright infringement notification ("Notification") using the contact details below pursuant to the DMCA by providing us with the following information:

- Identification of the copyrighted work that you claim has been infringed, or, if multiple copyrighted works are covered by this Notification, you may provide a representative list of the copyrighted works that you claim have been infringed.
- Identification of the infringing material and information you claim is infringing (or the subject of infringing activity), including at a minimum, if applicable, the URL or URLs of the web pages where the allegedly infringing material may be found.
- Information reasonably sufficient to permit us to contact you, such as an address, telephone number, and, if available, an e-mail address.
- A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, the copyright owner's agent or the law.
- A statement that the information in the notification is accurate, and under penalty of perjury that you are authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.
- A physical or electronic signature (typing your full name will suffice) of the copyright owner or a person authorized to act on their behalf.

All such Notifications must comply with the DMCA requirements. You may refer to a DMCA takedown notice generator or other similar services to avoid making mistake and ensure compliance of your Notification.

Filing a DMCA complaint is the start of a pre-defined legal process. Your complaint will be reviewed for accuracy, validity, and completeness. If your complaint has satisfied these requirements, our response may include the removal restriction of access to allegedly infringing material.

If we remove or restrict access to materials or terminate an account in response to a Notification of alleged infringement, we will make a good faith effort to contact the affected user with information concerning the removal or restriction of access.

Notwithstanding anything to the contrary contained in any portion of this Policy, DROPPII reserves the right to take no action upon receipt of a DMCA copyright infringement notification if it fails to comply with all the requirements of the DMCA for such notifications.

The process described in this Policy does not limit our ability to pursue any other remedies we may have to address suspected infringement.

Changes and amendments

We reserve the right to modify this Policy or its terms related to the Services at any time at our discretion. When we do, we will revise the updated date at the bottom of this page, post a notification within the Services, send you an email to notify you. We may also provide notice to you in other ways at our discretion, such as through the contact information you have provided.

An updated version of this Policy will be effective immediately upon the posting of the revised Policy unless otherwise specified. Your continued use of the Services after the effective date of the revised Policy (or such other act specified at that time) will constitute your consent to those changes.

Reporting copyright infringement

If you would like to notify us of the infringing material or activity, we encourage you to contact us using the details below: support.us@droppii.com

DISCLAIMER

This disclaimer (Disclaimer") sets forth the general guidelines, disclosures, and terms of your use of the <https://biz.droppii.us/> website ("Website"), "Droppii For Business" mobile application ("Mobile Application") and any of the related products and services (collectively "Services"). This Disclaimer is a legally binding agreement between you ("User", "you" or "your") and DROPPII USA INC. (doing business as "DROPPII, we us or "our"). If you are entering into this agreement on behalf of a business or other legal entity, you represent that you have the authority to bind such entity to this agreement, in which case the terms "User", "you" or "your" shall refer to such entity. If you do not have such authority, or if you do not agree with the terms of this agreement, you must not accept this agreement and may not access and use the Services. By accessing and using the Services, you acknowledge that you have read, understood, and agree to be bound by the terms of this Disclaimer. You acknowledge that this Disclaimer is a contract between you and DROPPII, even though it is electronic and is not physically signed by you, and it governs your use of the Services.

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Representation

Any views or opinions represented on the Services belong solely to DROPPII, its content creators and employees, and do not represent those of people, institutions or organizations that DROPPII may or may not be associated with in professional or personal capacity unless explicitly stated. Any views or opinions are not intended to malign any religion, ethnic group, club, organization, company, or individual.

Content and postings

You may print or copy any part of the Services for your personal or non-commercial use. Medical disclaimer: The information available on the Services is for general health information only and is not intended to be a substitute for professional medical advice, diagnosis or treatment. You should not rely exclusively on information provided on the Services for your health needs. All specific medical questions should be presented to your own health care provider and you should seek medical advice regarding and before making any changes related to your health.

If you choose to use the information available on the Services without prior consultation with and consent of your physician, you are agreeing to accept full responsibility for your decisions and agreeing to hold harmless DROPPII, its agents, employees, contractors, and any affiliated companies from any liability with respect to injury or illness to you or your property arising out of or connected with your use of this information.

Not legal advice

The information provided on the Services is for general information purposes only and is not an alternative to legal advice from your lawyer, other professional services provider, or expert. It is not intended to provide legal advice or opinions of any kind. You should not act, or refrain from acting, based solely upon the information provided on the Services without first seeking appropriate legal or other professional advice. If you have any specific questions about any legal matter, you should consult your lawyer, other professional services provider, or expert. You should never delay seeking legal advice, disregard legal advice, or commence or discontinue any legal action because of the information on the Services.

The information on the Services is provided for your convenience only. This information may have no evidentiary value and should be checked against official sources before it is used for any purposes. It is your responsibility to determine whether this information is admissible in a given judicial or administrative proceeding and whether there are any other evidentiary or filing requirements. Your use of this information is at your own risk.

Not financial advice

The information on the Services is provided for your convenience only and is not intended to be treated as financial, investment, tax, or other advice. Nothing contained on the Services constitutes a solicitation, recommendation, endorsement, or offer by DROPPII, its agents, employees, contractors, and any affiliated companies to buy or sell any securities or other financial instruments.

All content on this site is the information of a general nature and does not address the circumstances of any particular individual or entity. Nothing on the Services constitutes professional and/or financial advice, nor does any information on the Services constitute a comprehensive or complete statement of the matters discussed or the law relating thereto. You alone assume the sole responsibility of evaluating the merits and risks associated with the use of any information or other content on the Services before making any decisions based on such information. You agree not to hold DROPPII, its agents, employees, contractors, and any affiliated companies liable for any possible claim for damages arising from any decision you make based on the information made available to you through the Website.

Indemnification and warranties

While we have made every attempt to ensure that the information contained on the Services is correct, DROPPII is not responsible for any errors or omissions, or for the results obtained from the use of this information. All information on the Services is provided "as is", with no guarantee of completeness, accuracy, timeliness or of the results obtained from the use of this information, and without warranty of any kind, express or implied. In no event will DROPPII, or its partners, employees or agents, be liable to you or anyone else for any decision made or action taken in reliance on the information on the Services, or for any consequential, special or similar damages, even if advised of the possibility of such damages.

Furthermore, as with any business, your results may vary and will be based on your individual capacity, experience, expertise, and level of desire. There are no guarantees concerning the level of success you may experience. There is no guarantee that you will make any income at all and you accept the risk that the earnings and income statements differ by individual. Each individual's success depends on his or her background, dedication, desire and motivation. The use of the information available on the Services should be based on your own due diligence and you agree that DROPPII is not liable for any success or failure of your business that is directly or indirectly related to the purchase and use of our information, products, and services reviewed or

advertised on the Services. Information contained on the Services are subject to change at any time and without warning.

Changes and amendments

We reserve the right to modify this Disclaimer or its terms related to the Services at any time at our discretion. When we do, we will revise the updated date at the bottom of this page, post a notification within the Services, send you an email to notify you. We may also provide notice to you in other ways at our discretion, such as through the contact information you have provided.

An updated version of this Disclaimer will be effective immediately upon the posting of the revised Disclaimer unless otherwise specified. Your continued use of the Services after the effective date of the revised Disclaimer (or such other act specified at that time) will constitute your consent to those changes.

Acceptance of this disclaimer

You acknowledge that you have read this Disclaimer and agree to all its terms and conditions. By accessing and using the Services you agree to be bound by this Disclaimer. If you do not agree to abide by the terms of this Disclaimer, you are not authorized to access or use the Services.

Contacting us

If you have any questions, concerns, or complaints regarding this Disclaimer, we encourage you to contact us using the details below:

support.us@droppii.com

GOODS SHIPPING AND DELIVERY POLICY

Goods shipping and delivery policy applies to all forms of purchase made at the Droppii e-commerce platform operated by DROPPII USA INC. (hereinafter collectively referred to as "Droppii")

1. METHOD OF SHIPPING AND DELIVERY

1.1. Shipping method

When buying the goods at Droppii, the Customer can choose one of the following shipping and delivery methods:

a) Receiving goods at Droppii's warehouse

- No shipping costs
- Order status can be checked directly at the warehouse
- Fast pick-up time
- Time frame for the customer to pick up the goods at the warehouse: 8:00 am - 5:30 pm (excluding lunch break and public holidays) from Monday to Saturday

b) Receiving goods through a delivery service provider

- Droppii delivers the goods to Customer through delivery service providers
- Customer shall pay according to the freight rates and fees issued by the delivery unit at the time of creating the order

Note:

- Before handing over the goods to the delivery service provider, the Droppii's operator shall scan the handover and save the document information about the order code and delivery time. Therefore, the Customer are kindly requested to check the goods before receiving them. If the goods do not meet the requirements, the Customer can refuse to receive the goods and the goods shall be returned to the original processing center to be settled according to the procedures at Droppii.
- Orders will be received and processed through order management software at Droppii. After completing the packaging process, the order will be handed over by the operator to the delivery service provider according to the information provided by the Customer at the time of placing the order.
- Delivery time to the location requested by the Customer according to the provision of set by the delivery service provider.
- For convenience and to arrange a suitable time and place to receive the goods, in the process of creating an order on the Droppii application, the Customer please provide sufficient recipient information, product information, payment method, quantity to buy, phone number, delivery location according to Droppii's policy so that Customer's order will be processed in accordance with schedule and specified time.

The unsuccessful delivery orders will be refunded to Droppii by the delivery service provider at the cost agreed with them.

1.2. Packing specifications at Droppii

Before handing over the goods to the delivery service provider, Droppii ensures that the goods are ready to be shipped with the respective distance for each order, specifically as follows:

a) General requirements

- All parcels must be packed before shipping, stamped, and could be extracted through packing camera.
- The delivery unit will be responsible for transporting the goods according to the principle of “100% new, intact condition” directly to the Customer.
- As for the quality of the products inside the delivered box, when there are cases such as missing products, wrong products for customers, torn/ broken/ dented/ wet/ distorted, etc. that the product quality is not satisfied with the standard, or the actual image is not the same as the advertised image, any problems mentioned above will be responsible and handled by Droppii with the relevant departments.
- All orders are padded with impact-resistant air cushions or packed in wooden bales, with full traveling documents.
- The weight of the goods, including the box, is clearly shown on the Droppii’s order.
- All parcels must have the following information:
 - Recipient information includes recipient's name, phone number and address.
 - Droppii’s order number.
 - The bill of lading code of the delivery unit (for orders that customers choose express delivery service). For orders received at the warehouse, there will be no bill of lading code of the delivery unit.
 - The details and value of each item of the order are shown in the traveling document inside the package.

Note: Customers can check the appearance of the goods before receiving the goods, not try the products.

b) Packing instructions

Product type	Packing specification

<p>Products in cans, hard boxes</p> <p>For example, milk powder, functional foods, etc.,</p>	<p>Wrapping the multi-layer wrapping film before putting it in the box, standing the product upright, inserting an extra air bag inside to ensure a tight fit between each product.</p> <p>Maximum 9 cans per carton. If the order has more than 9 cans, it will be split into two boxes to deliver the order to customer so that it will ensure the quality of the goods to be kept the form, intact when reaching the customer.</p>
<p>Product is medium size.</p> <p>Example: toothpaste, etc.</p>	<p>Products with heavier weights are placed at the bottom, and lighter weight are placed at the top.</p> <p>Inserting an airbag when packing the product to reduce the friction of the product for avoiding damage to the packaging during transportation.</p>
<p>Liquid product, with lid</p> <p>For example: Newglow, Vita C, etc.</p>	<p>These products must be wrapped in plastic and glued with tape to secure the lid of the product before putting it in the box.</p> <p>Then inserting an airbag to fill the box to avoid friction during transportation.</p> <p>For large orders, the box will be separate.</p>

<p>The product has packaging by bag, paper.</p> <p>For example: instant noodles, tea, etc.</p>	<p>Inserting air bags, padding in the cargo box to avoid distortion and deformation of the product's appearance.</p>
<p>Products with fragile materials</p> <p>For example: glass jars, thin plastic, plaster, ...</p>	<p>Wrapping the product with a thick layer of styrofoam wrap, keeping the product upright.</p> <p>Inserting an internal airbag to prevent friction during transportation.</p> <p>Stamping warning "fragile goods".</p>

2. PROVISIONS ON COMPLAINT AND COMPENSATION

2.1. Complaint

- Time for complaint: within 24 hours after Customer purchases the goods if the goods are damaged due to shipping.
- Once of complaint, the Customer is required to provide the following information:
 - + Droppii's order code.
 - + A photo of the condition, packaging, packing when the goods is delivered to customer or returned to Droppii.
 - + Photo or video of the damaged part of the goods inside that makes the product unusable normally.

- + Other evidence (if any).
 - Time to provide the evidence: within 24 hours from the time Customer submits the complaint request.
 - Complaint handling time: from 07 - 10 working days from the date of receipt of information and proof on such complaint from Customer.
 - Channel for receiving and handling complaints about shipping: send a request to Droppii via email: support.us@droppii.com.
 - Droppii has the right to refuse to support and handle shipping complaints if the customer violates the provisions set out in this policy or violates the regulations on freight under Vietnamese law (For example, the goods to be circulated and transported need valid invoices and documents).

2.2. Compensation

- The result of handling complaints about shipping will be notified directly to Customer by Droppii with information about the compensation level (if any).
- In case the results of Droppii's complaint handling and investigation about shipping defaults show that the damage suffered is not entirely the fault of Droppii and the delivery unit, but because the Customer has not complied with the conditions of prohibition/ restriction on shipping assistance or instructions set forth in this Policy, Droppii reserves the right to refuse compensation for such damages.
- Shipping recommendations:
 - + The delivery unit will request Customer to pay in full (for orders that have not been transferred) and confirm the goods before the Customer could open and check the goods. If there are any problems with the parcel, please contact to email support.us@droppii.com for the best support.
 - + Please check the product's packaging carefully before receiving the goods. If the product's packaging shows signs of damage (torn/ dented/ distorted/ broken/ wet...) and the customer suspects that the goods inside have been damaged, please refuse to receive the goods and notify Droppii.
 - + In case the Customer agrees to receive the goods and has signed the receipt of the goods, but then the Customer has a complaint or claim for the compensation on the goods, the delivery unit has the right not to settle such complaint or compensation because the goods has no longer "100% new, intact condition " as at the time the delivery unit delivered the goods. However, if the Customer retains proof of the goods conditions after opening the package which determining that it is not Customer's fault, the Customer could be compensated after Droppii conducts a verification investigation in accordance with the regulations as defined in Articles 3.1 and Article 3.2 above.

The principle is that the Customer has always take a photo of the package before opening it to save evidence of the packaging condition, for the complaint handling process (if any).

- + After submitting a return/refund request or submitting a shipping complaint, please keep and retain the parcel and product in its original condition, do not try to use it or cause the effect to make the product condition that is no longer the same as receipt. If Droppii determines that the product and parcel are not in their original condition when they are received by the Customer, Droppii reserves the right to refuse any returns/refunds or shipping complaints.
- + When a complaint occurs, the Customer is responsible for supporting Droppii in the information verification process by providing truthful and accurate information when Droppii contacts.

POLICY ON COMPLAINT SETTLEMENT

DROPPII USA INC. (hereinafter referred to as “Droppii”), the operator of the Droppii e-commerce platform (referred to as the “Droppii Platform”) is always responsible for receiving and handling complaints of users. When user’s dispute or complaint arises, we encourage negotiation, mediation or negotiation between the parties to reach consensus on a solution plan.

The complaint process includes the following steps:

Step 1: Users complain about products and shipping services on the Droppii Platform through the following ways:

- Contact customer service department: Send the complaints via: support.us@droppii.com
- Or send written information to DROPPII USA INC., head office address located in 401 Ryland St. Ste 200-A, Reno, NV, 89502, USA

Step 2: The customer service department of Droppii shall receive and handle requests from the complainant/disputing within 03 working days from the receipt of this complaint.

Accordingly, Droppii shall request the complainant to provide information and evidence related to the transactions and products (if any) to verify and clarify the case and take appropriate measures depending on the nature and extent of the case.

Step 3: The customer service department of Droppii will notify the final settlement result to the complainant /disputing parties

Droppii respects and strictly implements the provisions of the law on protecting the rights of Customers. Droppii is ready to provide relevant information if requested and the provision of information is determined to be necessary to assist in resolving disputes or complaints. At the same time, the complainant also needs to provide complete, accurate, truthful, and detailed

information/documents related to the dispute. For any acts of scam or fraud in the business of any party, that party will be fully responsible under the law.

In case Droppii and the parties have tried to resolve the dispute through negotiation and agreement, but cannot resolve the conflict arising between Droppii and the customer, one of the parties may bring the case to competent authorities for settlement to protect their legitimate rights and interests.

AGENT CONTRACT

This Agent Contract (hereinafter referred to as the "Contract") is made on June 23th, 2022 by and between:

DROPPII USA INC., a company legally established and operating in accordance with the laws of USA under Entity number No. E24152942022 issued by the State of Nevada Department of Business Development, USA having its headquarters address at 401 Ryland St. Ste 200-A, Reno, NV, 89502, USA, (hereinafter referred to as "Party A"); and the USER (hereinafter referred to as "Party B")

Party A and Party B are hereinafter collectively referred to as the "Parties" and individually referred to as the "Party".

WHEREAS:

1. Party A is a party as a distributor as assigned by suppliers ("Supplier") to trade and sell their goods and services (hereinafter referred to as "Products") to third parties who are customers and consumers (hereinafter collectively referred to as "Customers");
2. Party B is an individual who is qualified as an agent in accordance with Party A's regulations and policies. Party B wishes to become an agent and cooperate with Party A for the aforementioned matter; and
3. Party A agrees to cooperate with Party B in developing and expanding Party A's commercial business for purpose of selling the Products to the Customers.

The Parties hereby mutually agreed to enter into this Contract with terms and conditions set forth herein:

ARTICLE 1. CONTENT OF CONTRACT

1.1. Sale of Product

1.1.1. Subject to terms and conditions under this Contract, Party A agrees to grant Party B a right to access the business platform as designed and developed by Party A containing products provided by the Supplier as requested by Party A ("Business Platform"). The Business

Platform including website, application, and any other platform as designed and developed by Party A from time to time.

1.1.2. Through the use of the Business Platform, Party B has the right to perform the introduction and offer to sell Products to Customers in accordance with the provisions of this Contract.

1.1.3. The detailed scope of work includes:

- (i) To introduce, offer to sell Supplier's Products to Customers;
- (ii) To prepare and assist Party A in entering into contracts between the Supplier and Customer;
- (iii) Per requested by Party A, to receive payments from customers as authorized by Party A and deliver them to Party A;
- (iv) To support Party A in procedures and contents related to the Products.

1.1.4. Information and prices of Products provided to Customers are posted on the Business Platform or as notified by Party A.

1.2. Training service

1.2.1. For purpose of developing and expanding Party A's commercial business, Party A may, upon Party A's skill and ability, request Party B to provide certain training services with the consent of Party B to Party A or third parties as required by Party A.

1.2.2. Details of the training service provided include:

- (i) Service: Organizing training, consulting training on products and services, and performing other jobs as agreed by Party A (if any);
- (ii) Description: Training basic and in-depth knowledge on products and services and other contents (if any) upon the request of Party A;
- (iii) Forms of training under concentrated training or unfocused training, or a combination of both;
- (iv) Training time as agreed between the Parties;
- (v) Training location: Training online or at a location agreed upon by the Parties.

1.3. Marketing

1.3.1. Upon the needs of Party B, Party B may select and request Party A to provide a strategic marketing package on how to effectively sell the Product under Article 1.1 hereof for purpose of expanding the partnership and enhancing income for Party B.

1.3.2. Party B is fully responsible before Party A and before the law for Party A's use of services in accordance with Party A's policies and legal regulations.

ARTICLE 2. PAYMENT

2.1. Sale of Product

Upon the successful sale, the receipt of the Product, and payment of the Customer paid Party A, Party B is entitled to commissions, if any, according to the rates and limits and in accordance with the standards and conditions as prescribed by Party A from time to time.

2.2. Training service

In proportion to the results of the work performed by Party B, Party A agrees to pay a training service fee based on the performance. The payment will be charged depending on monthly training sessions, quality of the training sessions, and other related criteria (if any) according to the policy of Party A from time to time.

2.3. Marketing

Party B agrees to pay Party A for a certain service fee according to Party A's policy from time to time. The service fee is a lump sum payment paid before Party A provides such service for Party B.

2.4. In case there is a reason from which Party A suspects that Party B fails to perform its works in accordance with Party A's policies and such work may cause damage to Party A and/or customers, Party A is entitled to temporarily withhold Party B's income until the matter is clarified and resolved or/and deduct the damage value from Party B's income.

ARTICLE 3. COMMITMENT OF THE PARTIES

3.1. Commitment of Party A

3.1.1. To commit and take responsibility for the authenticity of the information and documents provided to Party B.

3.1.2. To facilitate Party B to perform the Contract during the term of this Contract.

3.1.3. To accurately and fully perform the rights and obligations specified in this Contract.

3.2. Commitment of Party B

3.2.1. All activities of consulting, introducing, and dealing with Customers must be in fair competition, lawful and truthful.

3.2.2. Party B is not allowed to provide files, documents, or qualifications that are faked out, have been corrected or erased, or provide untruthful information about Party B.

3.2.3. All activities which are not stipulated in this Contract must be transparent and have written consent from Party A upon execution.

3.2.4. Not to conduct promotion activities or engage in activities that are directly against Party A's interests.

3.2.5. To ensure accurately and fully perform rights and obligations specified in this Contract.

3.2.6. To report Party A any information, result as requested by Party A; and

3.2.7. To comply with Party A's instructions and business policies from time to time.

ARTICLE 4. OTHER REGULATIONS

4.1. Party A has the right to change, amend and supplement terms and conditions related to the benefits for Party B at any time depending on Party A's policies, and shall send a written notice to Party B.

4.2. Any payments from Party A to Party B shall include all taxes and fees as prescribed by law.

4.3. Where required by law, Party B agrees to provide Party A with any documents or written commitments related to Party B's information or activities.

4.4. Details of the fees incurred and the payment term of the fees under the Contract will be determined monthly as agreed between the Parties.

4.5. This Contract takes effect from the date Party B confirms to agree with Party A's Policy and Contract through Party A's Business Platform and terminates in one of the following cases:

4.5.1. At the time Party A sends a notice to terminate the Contract;

4.5.2. At the time both Parties agree to terminate the Contract.

4.6. Party B shall hold information received from Party A as secret and in the strictest confidence and not disclose or use or permit to be disclosed or used such confidential information.

4.7. All amendments and supplements to this Contract must be agreed by the Parties and signed upon by the Contract addendum. The Contract addendums are considered an integral part of this Contract.

4.8. This Contract is governed by and construed in accordance with the laws of the USA. Any dispute arising out of or relating to this Contract shall first be resolved through negotiation between the Parties. If a settlement cannot be reached by negotiation within thirty (30) working days after written notice from one Party is sent to the other, the party has the right to initiate a lawsuit at a competent court in accordance with the applicable law. The language of the Court and the parties shall be English.

4.9. If any Court or other competent authority determines that any part/content of this Contract is unlawful, invalid, or unenforceable under the law, then the remainder of this Contract shall remain in full force and effect. Such illegal, invalid, or unenforceable part/content shall be deemed not to form part of the Contract or, where applicable, to be replaced by other parts/contents lawful, valid, and otherwise enforceable.